

St Peter's R.C. Primary School

Anti-Violence and Aggression Policy



Policy	Anti-Violence and Aggression Policy
Date	November 2024
Date of review	November 2026
Signed Chair of Governors	<i>Sarah Adeyemi/ Stephanie Sampson</i>
Signed Headteacher	<i>C Scott</i>

Mission Statement

We, the family of St Peter's, united by our faith by God, love, learn and grow together.



Overview

At St Peters Primary School we take the safety of all involved with our School: our children, our families, our visitors, our students and our staff, as our number one priority.

Staff are entitled to carry out their work without threat of verbal abuse or physical violence. Any displays of aggression to our staff by a family member or visitor will be taken seriously and will be investigated fully, to establish the appropriate action to take.

**Violence or abuse of any description will not be tolerated.
If an act of aggression or violence occurs the following steps may be taken:**

Families or visitors to staff

- Staff remain calm and non-confrontational.
- Staff to call on a colleague to try to help calm the situation or to request the presence of the Headteacher, Deputy Headteacher or Assistant Headteacher.
- If the situation worsens, staff must give the family member or visitor time to calm down, or the option to revisit the concern at a later time.
- If they refuse to leave, staff will remind them that it is a school and as such they cannot allow the children or other staff to witness any aggressive behaviour.
- If they do not leave, and you feel the situation warrants it, ask another member of staff, who is away from the situation, to call the police, 999.
- The incident will be recorded as soon as possible, and within 24 hours, and an investigation will follow, to decide on the course of action to take.
- Verbal or non-verbal abuse could lead to families being requested not to enter the school site. If this occurs, arrangements will be made to collect the child from the entrance of the school.
- If a member of staff is physically hurt then the incident will be referred to the Police for prosecution.
- If a member of staff experiences either violent or aggressive behaviour they will be supported by members of staff and offered advice or counselling.
- Shouting and or spitting is unacceptable conduct that will not be tolerated.

Staff to families or visitors

- If families should experience a member of staff displaying any type of aggressive behaviour they should bring it to the immediate attention of the school Headteacher or Designated Safeguarding Lead or Deputy, and follow our complaints policy and procedure.

Children

When children are violent or aggressive towards staff, then please refer to our Behaviour Policy. On the rare occasions when a family member is threatening and inappropriate to another family's child, due to an incident that has occurred between children, this will not be tolerated. A full investigation will take place and the family member may be asked not to enter the school site.

For further information please see the following related policies:

- Parent code of conduct
- Parent acceptable use policy
- Visitors acceptable use policy
- Staff Code of conduct

