

St Edmund Arrowsmith Catholic High School

Prepare the way of the Lord

School Transport Information 2025-2026



We also recommend that you also check the bus timetables on a regular basis for updates

on the website: Travelling to school | Bee Network | Powered by TfGM

SCHOOL BUS SERVICES CODE OF CONDUCT

- All pupils are expected to conduct themselves on the buses as they would in school.
- The safety of pupils, bus drivers and other road users can be affected by poor behaviour on the bus.
- Please fasten seatbelts (if available), no distracting the driver, throwing items, bullying, leaving rubbish etc. Standing is only allowed once all seats are taken and must not exceed the bus number allow. Follow all instructions issued by the driver.
- The school will not tolerate poor behaviour on the buses. This is not fair to your fellow passengers or to the bus companies that provide the bus service.
- Your behaviour is a reflection of St Edmund Arrowsmith Catholic High School, and we pride ourselves on our reputation.

If behaviour causes concern this is the procedure and consequence if it does not improve:-

- **Stage 1:** Pupils on the bus should report any problems to their form tutor, they will decide if further action is to be taken.
- **Stage 2**: The form tutor will notify the appropriate Director of Learning who will speak to you directly.
- **Stage 3:** If there is no improvement, a warning letter will be sent home advising parents/ carers of the unacceptable behaviour setting out a time frame for improvement.
- **Stage 4:** After the agreed time frame, if there is no improvement, a further letter will be sent home implementing a temporary ban, possibly 2 weeks or half a term depending on the severity of the behaviour.
- **Stage 5:** On return, any further incident will result in an immediate permanent ban.

It is essential your child is familiar with their route to school, especially if they intend to stay for activities after school and may have to use an alternative service.

IMPORTANT INFORMATION FOR PARENTS/CARERS

Please be aware that school services are subject to change and may be withdrawn due to low use and/or a suitable public transport alternative. Any alternative may involve a journey of up to 90 minutes, use the general service network and a change of bus on route may be required.

The provision of direct school buses in the 2025/26 academic year does not indicate that these buses will be provided in future academic years and parents should consider carefully how their child may get to/from school if no school bus was provided.

OPERATOR CONTACT DETAILS

The following operators operate bus services across Wigan, if you have any lost bag queries or complaints regarding the operation of the services then please contact the operators below in the first instance.

Operator Code	Operator	Contact Details		
MTL	Arriva Merseyside	73 Ormskirk Road, Aintree, Liverpool, L9 5AR	р	0344 800 4411
			W	www.arrivabus.co.uk
			е	customer.services@arrivanw.co.uk
			t	@arrivanorthwest
DFC	Don Fraser Coaches	Greenacre, Holmeswood Road, Rufford, Ormskirk, L40 1TX	р	01704 821556
			W	donfrasercoaches.co.uk
HIL	Hiltons Travel	81 High Street, Newton-le- Willows, WA12 9SL	р	01925 221792
HWC	Holmeswood Coaches	Sandy Way, Holmeswood, Ormskirk, L40 1UB	Р	01704 821245
			W	www.holmeswoodcoaches.com
			t	@hwoodcoaches
HTL	Huyton Travel Ltd	37 Wilson Road, Liverpool, L36 6AN	Р	0151 4493868
			W	https://huytontravel.co.uk/
			е	info@huytontravel.co.uk
MDB	MD Bus & Coach	5 Delta Road, St Helens, WA9 2EQ	р	01744 611321
BSM/BVB/BDB/BGN	Bee Network	2 Piccadilly Place, Manchester, M1 3BG	р	0161 244 1000
			W	www.tfgm.com
			е	hello@beenetwork.com
			t	@beenetwork
GNV	Stagecoach Merseyside	Gillmoss Bus Depot, East Lancashire Road, Liverpool, L11 0BB	р	0151 330 6200 / 01772 255777
			W	www.stagecoachbus.com
			е	enquiries.preston@stagecoachbus.com
			t	@StagecoachMCSL
BVB	Vision Bus	Blackrod Interchange, Station Road, Blackrod, Bolton, BL6 5JE	р	01204 468288
			W	www.visionbus.co.uk
			е	info@visionbus.co.uk
			t	@VisionBus
WBT	Warrington's Own Buses	Dallam Lane, Warrington, WA2 7NT	р	01925 634296
			W	www.warringtonsownbuses.co.uk
			t	@WarringtonBuses

For queries for any Bee Network operated school services, or for any other queries or comments on services in Bolton then please contact TfGM on 0161 244 1000 or use the contact form at www.tfgm.com/contact. We can then direct your query to the relevant Bee Network bus operator as appropriate.

For services not operated by Bee Network, you should contact the relevant operator using the details above.

An introduction to School buses and concessionary fares for students in Greater Manchester

Passengers can pay a fare to the driver for each journey shown on this timetable. However, students will need to show an **IGO card** to travel at the concessionary (reduced) fare. If students do not have an **IGO card**, they will have to pay a higher fare.

https://tfgm.com/tickets-and-passes/discounted-and-free-travel/young-people/igo?utm source=redirect&utm medium=referral&utm campaign=igo pass

Fares on TfGM funded school buses are:

- → Child single ticket: £1.00 / Return ticket: £2.00
- → **TfGM school weekly ticket:** £7.60**. This ticket is ONLY valid on schooldays on school buses. It's available to buy on the bus or at an <u>Information and Ticket office (Travelshop)</u>. The bus driver will load it onto the igo card.
- → **Carnet ticket:** (10 single trips) £10**. This ticket is ONLY valid on schooldays on school buses. It's available to buy on the bus** and at an <u>Information and Ticket office (Travelshop)</u>. It can only be loaded onto an igo card and will be valid for 28 days from the date of purchase.

Children aged between 11-16 who do not have an IGO card will also be charged the single or return fare but will not be able to buy a weekly ticket without an IGO.

Students with a <u>Scholar's permit</u> can also pay £1.00 for a single ticket or £2.00 for a return (but not the school weekly ticket).

** TfGM return, weekly and carnet tickets are valid on the majority of dedicated school buses, with some exceptions. There are also bus services to schools, not included on the list of TfGM school buses, where no TfGM school tickets are available. Please check the exceptions list before travelling.

Bus operators ask for parents support in ensuring the correct change is provided to reduce the handling of cash by pupils and drivers. A weekly ticket should be purchased wherever possible. A variety of contactless tickets can be purchased online but will depend on the operator. Please check prior to using these services.

A summary of fares and ticketing information on all school services included in this timetable can be found at https://tfqm.com/tickets-and-passes/bus-school-bus-services

For local bus and train info please telephone <u>0161 244 1000</u> (Mon-Fri: 7am-8pm/Weekends 7am-8pm) **Email:** <u>hello@beenetwork.com</u>

Or visit the Bee Network website:

- → https://www.tfgm.com/tickets-and-passes/discounted-and-free-travel/young-people /
- → Fares and passes for young people | Bee Network | Powered by TfGM

IGO CARD - Costs and benefits

An IGO card costs £10 and lasts until 31 August after your 16th birthday.

The card allows 11-16 year olds to travel using child tickets on buses and trams in Greater Manchester. It also allows all children, including 5-10 year olds, to buy bus tickets that are not available without an IGO, including:

- TfGM schools weekly ticket
- 10 trip carnet (available on school bus services only)
- smart versions of System One Junior
- Bee AnvBus tickets
- some tickets sold by individual bus companies.

You can also buy child tram tickets with your smart card account and load them onto your IGO card.

How to use the card

If you have a smart ticket loaded onto your IGO card, you must always remember to:

- touch in at the card reader when getting on the bus (including school buses)
- touch in and touch out at a yellow smart reader on tram stops, for Metrolink if you keep your card in a
 wallet or purse, remove it before you touch-in and touch-out.

For paper tickets, you will be asked to show your igo when buying a ticket on a bus and when inspected during your journey on trams.

How to apply for an IGO

You can apply for an IGO by post or at an Information and Ticket Office.

Please note: there are two different application forms to apply for an igo card. Please make sure you use the right form below.

Apply by post: If you want to apply by post, you will need to include a method of payment with your application.

<u>Download an igo application form with a payment method (post)</u> or get one from an <u>Information and Ticket</u> Office.

If you're eligible, please complete the form and attach:

- A passport-sized colour photo of yourself.
- Proof of the applicant's name and age a copy (not original) of a birth certificate, adoption certificate, medical card, passport or EU/EEA card. Please do not send original documents.
- Proof you live in Greater Manchester: please provide proof of address which must be a photocopy of a utility bill, council tax bill, pension or benefit letter from DWP or bank statement. The proof of residency must be in the name of the parent that completes the declaration in Section B on the application form.
- Payment details (for the £10 fee).
- Post your documents to the FREEPOST address on the application form.

Apply in an Information and Ticket Office: If you want to apply at an Information and Ticket Office, you can pay for your card on site.

<u>Download an igo application form without a payment method</u> or get one from an <u>Information and Ticket</u> Office.

If you're eligible, please complete the form and attach:

- A passport-sized colour photo of yourself.
- Proof of the applicant's name and age a copy (not original) of a birth certificate, adoption certificate, medical card, passport or EU/EEA card. Please do not send original documents.
- Proof you live in Greater Manchester: please provide proof of address which must be a photocopy of a
 utility bill, council tax bill, pension or benefit letter from DWP or bank statement. The proof of residency
 must be in the name of the parent that completes the declaration in Section B on the application form.
- Payment details (for the £10 fee).

You can take your form and proof to an Information and Ticket Office and one of our team can check and take payment.

If you lose your IGO card: There is a £10 administration cost for the replacement of a lost, damaged or stolen igo card.

To order a replacement card you can:

- Call us on 0161 244 1000 to make a card payment (7am to 8pm Monday to Friday and 8am to 8pm at weekends and public holidays).
- Visit an <u>Information and Ticket Office</u> to order and pay for a replacement pass.

You must pay the full fare on buses until your replacement IGO arrives.

St Edmund Arrowsmith Catholic High School Buses

The following services run close by - more details can be found at

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Warrington's Own Buses service 22:— Warrington, Newton-le-Willows, Haydock, Garswood, North Ashton *Stagecoach in Lancashire* service 157 — Rainford, Billinge, Garswood

Arriva North West service 320 – Wigan, Lower Ince, Platt Bridge, Bamfurlong, Haydock, Blackbrook, St. Helens Bee Network Diamond Bus service 559 – Bolton, Deane, Westhoughton, Hindley, Platt Bridge, Bamfurlong, Ashton Bee Network Go North West service 610 – Leigh, Lowton, Golborne, Marus Bridge, Wigan

Additionally specific schooldays only, services also serve the school as follows:-

Service 654 - Newton-le-Willows, Haydock

Service 950 – Hindley Green, Hindley, Platt Bridge, Bamfurlong Service

Service 951 - Hindley Green, Hindley, Platt Bridge, Bamfurlong

Service 952 - Pemberton, Garswood

Service 953 - Winstanley, Marus Bridge

Service 954 - Westleigh, Bickershaw, Abram, Golborne

Bee Network

Service 610 - from Goose Green and Marus Bridge

Service 952 - from Pemberton and Garswood

Service 953 – from Winstanley and Marus Bridge

Service 559, 950, 951 - from Bolton, Westhoughton, Hindley Green, Hindley and Platt Bridge

*NB: the 951 will not stop before Stephen Street/Liverpool Road from school in the afternoons

Service 954 – from Westleigh, Bickershaw, Abram and Golborne

Merseyside Travel

Service 654 – from Newton-le-Willows and Haydock

https://www.merseytravel.gov.uk/timetables/bus/654-st-edmund-arrowsmith/