



St Edmund Arrowsmith Catholic High School

Prepare the way of the Lord

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Dear Parent/Carer

New Parent Portal - Arbor

I am writing to introduce you to the new MIS our school will be using from September - '**Arbor**'.

Arbor will replace our previous MIS 'School Synergy' and will facilitate more effective communication between home and school. Like School Synergy, **Arbor** brings all core school information into one system and provides live information about your child's schooling in areas such as: attendance; punctuality; student timetables; and homework; as well as making you aware of any positive or negative behaviour that might be having an impact on their studies.

Arbor, coupled with the school website, are now the 'go to' places for you to receive information surrounding school news. **Arbor** is also the system that parents can use to make payments directly into school, perhaps for school lunches or for any school excursions that your child may attend.

In order to access this information, a link has been sent to the email address that our school has on record, inviting you to create a parent account. All student accounts are unique to you and your child therefore each parent/carers who wishes to have access, will need to create their own account. If you have not received a link, please contact Mrs Wilkes at school who will check our details and arrange for it to be sent again.

The link below may help you with any questions you may have surrounding using **Arbor**:-

<https://support.arbor-education.com/hc/en-us/articles/360020147458-Getting-started>

Log into the Parent Portal and the Arbor App

I am confident that you will find the **Arbor** App to be an incredibly useful tool in tracking your child's progress.

Yours sincerely

D Cullen

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Assistant Headteacher