



St Edmund Arrowsmith Catholic High School

Prepare the way of the Lord

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Dear Parent/Carer

Following my letter on Friday, I have further important information I would like to share with you.

Cyber Attack

Having received an update from the specialist company who are working with us to secure our IT systems following the recent cyber-attack, I would like to draw your attention to the attached information leaflet. Although it is highly unlikely that your personal data has been compromised, we would prefer to offer advice that promotes high levels of vigilance.

Wisepay

I am pleased to advise that the Wisepay system has not been subject to the cyber-attack and therefore no financial information has been compromised. However, as a precaution, Wisepay services are currently suspended. This will not affect your child's ability to purchase food at lunchtime as the system will work, but without recording the live transactions. In a couple of weeks' time we will ask parents to settle any accounts in arrears and I will write to you again at this time.

Synergy

Access to Synergy has been unaffected and this will be our main communication method for the next two weeks. However, may I request your patience when you are reviewing your child's data in relation to attendance, behaviour and achievement points as Synergy currently will not display the up-to-date accurate information. This will be resolved very soon.

Laptops for Pupils

Parents of pupils who have a school laptop have been sent an email with details of when and where to return their child's laptop this week. All pupil access is currently disabled and as soon as this can be restored we will be able to return the laptops.

Many thanks for your continued support which is most appreciated.

Yours faithfully

M J DUMICAN
Headteacher