

## Sportsline

Dear Valued Customer,

In line with government recommendations due to the recent Covid-19 outbreak, we will be implementing further precautions in store for the coming summer period. This involves following the 2m social distancing rule and limiting the number of customers in store at any time.

As you will be aware during the last few weeks of the summer break, it becomes increasingly busy so we will be extending our opening hours throughout summer. To limit the number of customers in store, we will be allowing only one parent/ carer per pupil. We understand that getting your child/ children's first uniform can be a big occasion, but we must ask that you support us with this in order to keep yourselves and our staff safe.

In addition to this we will be taking orders via email. Orders can be placed at any time and must include a phone number. A member of staff will call when your order is ready, to take payment and arrange a time for collection. We will also be offering a contact free, local delivery service for a small delivery fee, to reduce store contact. This can be requested via email at the time of order. You should receive an acknowledgement email, if you do not receive an acknowledgement email within 24 hours, please resend your order to us. (please find email address below).

We have been advised to limit customer contact with garments and ask for your assistance with this. Please check your child/ children's previous uniform sizes if possible so that we can assist you effectively and efficiently. In addition to this, any exchanges **WILL** be limited.

To help us manage in the current situation, to keep all of our customers and staff safe and happy, we must encourage you to shop earlier in summer and follow the given guidelines.

We thank you in advance for your continued support and wish all of your families well.

Stay Safe,  
Regards  
All of the Staff at Sportsline

**Email: [sportsline26uk@gmail.com](mailto:sportsline26uk@gmail.com)**

If you should have any further queries, please feel free to email or message us on facebook. For additional information and regular updates keep an eye on our Facebook page 'Sportsline Retail'.

For further information please read terms and conditions with regards to returns and exchanges on our website.