



Supporting our school families whilst learning at home.

To ensure parents and pupils are fully supported in the current climate, please be aware of the following pathways of support.

General technical support

- General support with technical issues (Teams, laptops etc) - support videos available on the school website or email support@arrowsmith.wigan.sch.uk

Individual live lesson support

All live lessons should be scheduled on pupils' individual Teams calendar. If an individual lesson is not on the calendar, please do one of the following:

- Email the relevant subject teacher.
- Inform the relevant form tutor aware of the issue in registration.
- Make contact with the relevant Senior Learning Co-ordinator so that they can resolve the issue.

Pupil absence from live lessons

- If a pupil is not able to attend live lessons, please let school know by emailing enquiries@arrowsmith.wigan.sch.uk

Emotional Support

This support can come from many areas of school. It might be from the form tutor or the Senior Learning Co-ordinator. However, there is also the option of speaking with **Mrs Denton**, **Mrs Davies** or **Mr Webster**.

Please use the appropriate email addresses to make contact.

Please remember, there is always help available.

Relevant member of staff/department	Email address
IT technicians	support@arrowsmith.wigan.sch.uk
General enquiries	enquiries@arrowsmith.wigan.sch.uk
Senior Learning Co-ordinator Y7 Mrs Doolan	adoolan@arrowsmith.wigan.sch.uk
Senior Learning Co-ordinator Y8 Mrs Outterside	rgallagher@arrowsmith.wigan.sch.uk
Senior Learning Co-ordinator Y9 Miss Westwell	kwestwell@arrowsmith.wigan.sch.uk
Senior Learning Co-ordinator Y10 Mr Reardon	areardon@arrowsmith.wigan.sch.uk
Senior Learning Co-ordinator Y11 Mr Halliwell	dhalliwell@arrowsmith.wigan.sch.uk
Mrs Denton	jdenton@arrowsmith.wigan.sch.uk
Mrs Davies	ddavies@arrowsmith.wigan.sch.uk
Mr Webster	mjwebster@arrowsmith.wigan.sch.uk
Reception	enquiries@arrowsmith.wigan.sch.uk
Form tutor	name@arrowsmith.wigan.sch.uk