



# St Edmund Arrowsmith Catholic High School

*Prepare the way of the Lord*

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Dear Parent/Carer

***The information contained in this letter is only relevant if your child travels to school by the school bus service.***

We have received numerous complaints regarding the overcrowding of the school bus services.

Unfortunately, we have no control over the school bus provision operated by TFGM. Despite the numerous pleas that we have made to increase the service over the years, we are always informed that due to funding there is no additional provision.

However, this year an additional afternoon service to Winstanley was provided, which has helped with the overcrowding on that route.

Please be assured that we are continuing to monitor the situation and are in discussions with Byrchall and TFGM to find a solution.

We are in a no-win situation, buses are overcrowded which is unsafe, but nobody wants it to be their child that is left behind to find an alternative way home!

It would help if pupils avoided buying the 'Weekly Vision Bus' ticket (it is cheaper, but it is only valid on Vision buses). If the 950 and 951 are full, pupils are unable to use the 559 as this is a different operator!

If pupils purchase the 'AnyBus weekly ticket', it is valid for 7 days and can be used on **any** of the school or public services. (Please note: this does not apply to the Newton-Le-willows service due to the Merseyside boundary).

We politely request that all complaints about the bus service are directed to TFGM, as the greater volume of complaints they receive, will help us in our fight to increase services.

Please email [hello@beenetwork.com](mailto:hello@beenetwork.com) with your complaint.

Yours faithfully

**M J DUMICAN**  
Headteacher