

Thursday 27th May

Dear Parents/Carers of Year 6

It has come to my attention that there is some confusion and angst on social media and in the playground regarding the Year 6 trips.

Therefore and for the parents not present on the original zoom call I would like to clarify:

We agreed to set the money on ParentPay at the usual residential price of £220 (which actually is not enough to cover the trip – we usually subsidise it). This was done 'in case' we could go. It was then very clearly said on the meeting that if we did not go on the trip, other activities would be booked and following that, refunds would be given depending on the cost. This is distinctly remembered as a joke was made about the office staff not being very happy as refunds from Parentpay are not easy and causes an admin headache.

Unfortunately since the residential was cancelled some people either forgot this part of the conversation or did not have it reported to them. One parent queried the situation, however as they did not respond to my email I am unsure if they received it.

Some parents have paid in full, some part and some just the deposit. Either at this time is acceptable as we have not fully finalised the activities and costed entertainment etc. A full breakdown will be provided when we have it. In the meantime please pay what you can and as stated refunds will be given or extra money required once we know. In addition, and as stated, if you are struggling or having issues paying please see me. We can and will help, as we always have.

I am slightly disappointed to have been misquoted, or misunderstood in my absence, and then this to 'grow arms and legs' on social media. We have known each other a long time and I just assumed, as no one contacted me, that people knew refunds would be given.

Please feel free to contact me should you want to discuss any of the above.

Mark Mountcastle