



St. Michael's Church of England Primary School

Carlisle Road, Dalston, Carlisle, Cumbria CA5 7LN • Tel: 01228 711544 • Headteacher: Mrs L Smith

Our school values: *Respect · Kindness · Challenge · Forgiveness · Perseverance*

2nd March 2023

Dear Parents

Dolce

Following the appointment of Dolce as the school's new school meal provider we now have more information to share with parents.

Dolce will take over our school meal provision after the Easter holidays and the cost of a school dinner will remain £2.80 per day. Dolce use an online system called SchoolGrid, and so if you would like your child to have a school meal you will need to register for an account by completing and returning the attached form to the school office. Please ensure you include an email address so the account can be activated.

Children in Reception, Year 1 and Year 2 are entitled to Universal Free School Meals and this will be set up automatically on your account. The school will inform Dolce of those children in receipt of Free School Meals in Years 3-6 so their accounts can be set up accordingly.

Once your account is activated, parents will be able to pre order meals, view recipes and allergen information and make payment. Please ensure that all your child's allergies are entered on to SchoolGrid so that the system will only show meals suitable for your child and their needs.

SchoolGrid provides multiple payments options for parents.

- Direct debit – collected on or around the 1st or 15th of each month and will work in arrears for the meals taken the previous month.
- Online card payment – card payment made through your SchoolGrid account.
- Telephone card payment – Dolce's customer care team are available 8am to 5pm Monday to Friday to take card payments on 01942 707709. The minimum payment amount they can accept and process is £10.

If you have any problems accessing SchoolGrid or entering allergy information, you can contact their technical support team on 01506 300310 or via email to support@schoolgrid.co.uk

Kind regards

Lorna Smith

Mrs L Smith