



Tanworth in Arden C of E Primary School & Nursery
In God's family, learning, loving, growing to be our very best

04 July 2025

Dear Parents & Carers,

As the end of the academic year approaches, we are already planning for the return to school in September.

We are writing to inform you of some important updates to our Wraparound Club provision, including changes to pricing and the introduction of a new direct booking system via Ipal version 2, which will come into effect from 1st September 2025. Parents and carers will have access to the new booking system from 7th July 2025 in order to make bookings for the Autumn term. **iPAL Version 1 will be switched off on 14th September 2025** and all credit/debit balances will be transferred over to Ipal version 2.

Updated Pricing (Effective from 1st September 2025)

Please see attached Wraparound Club terms of business and pricing letter.

This 5% price adjustment is necessary due to increased operational costs and will allow us to continue delivering a safe, engaging and high-quality service for all children attending the club.

New Direct Booking System

We are pleased to introduce a new online direct booking system via Ipal version 2, which will make managing the wraparound club sessions more convenient. Starting from 7th July 2025, all bookings for September 2025 onwards should be made through this platform. Features of this platform include:

- Real-time availability and instant confirmation
- Easy cancellation and rescheduling (subject to our Terms of Business and Policy)
- Secure online payments and account access.

Full instructions on how to use the system are attached.

You will need to sign up and register on the system first before proceeding to book the sessions you would like your child/ren to attend from September 2025. For parents who are already accessing wraparound care, your version 1 Ipal account information has been automatically transferred over, but we would ask that you check your details carefully and update if necessary. If you are an existing Ark user, you will be able to access Ipal version 2 using the same email and password as your version 1 account.

The new Ipal version 2 platform link is:

<https://tanworthinardenacademytrust.ipalbookings.com/>

a: The Green, Tanworth in Arden, B94 5AJ

t: 01564 742284

e: tanworthschool@welearn365.com

w: www.tanworthschool.co.uk



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Please be aware that the PRIVACY POLICY AND TERMS / CONDITIONS must be read & agreed FIRST.

We are therefore asking parents and carers to consider and confirm their Ark Wraparound Care requirements for 2025/2026, in order that we can ensure staffing and appropriate ratios are in place. Please note that your existing Ark arrangements will **not** automatically continue and you will need to make your Autumn term booking via Ipal version 2.

As you know Ark breakfast and afterschool sessions can be very popular and each session, as in previous years, only has a limited number of spaces available. We would therefore advise booking as soon as access to version 2 is available (from 7th July 2025). Once we are at capacity we will be unable to offer any further sessions via the system, or via direct email or verbally.

In a change to previous years this new system will now be asking for a month's payment in advance, instead of the current process of paying a month in arrears. The payment options will be BACs, IPal or Childcare Vouchers. Please note that payment via Parentpay will no longer be available. An invoice will be generated on the 1st of each month, please set a reminder in your diary or on your phone so you don't forget. If payment is not received, your Wraparound place cannot be guaranteed.

It is appreciated that some families may experience difficulties from time to time. We would like to work with you to reduce the disruption to your child's education and care. Please come and speak to the Head teacher as early as possible regarding payment of fees and booking wraparound sessions.

Important Information for Children with SEND or Additional Needs

To ensure the safety and well-being of all children, we kindly ask that parents of children who require additional support or have specific SEND needs do not use the direct booking system at this time. Instead, please contact the school office directly to discuss your child's needs and arrange appropriate provision, so we can provide appropriate provision to meet their needs

This allows us to ensure adequate staffing and support are in place and that we are meeting the needs of every child attending the club.

If you have any questions about the new pricing, the booking system or your child's eligibility for direct booking, please don't hesitate to contact us in the main school office. We are happy to support you through this transition and ensure the best possible care for your child.

Thank you, as always, for your continued support.

Yours sincerely



Mrs Shelley Bamford
Headteacher

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