

Data Protection Policy

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Data Protection Policy

Contents

		Page
1.	Aims	3
2.	Legislation and guidance	3
3.	Definitions	3
4.	Roles and responsibilities	4
	4.1 Management Committee	4
	4.2 Data Protection Officer	4
	4.3 Headteacher	4
	4.4 All staff	4
5.	Data protection principles	5
6.	Collecting personal data	5
	6.1 Lawfulness, fairness and transparency	5
	6.2 Limitation, minimisation and accuracy	6
7.	Sharing personal data	6
8.	Subject access requests and other rights of individuals	7
	8.1 Subject access requests	7
	8.2 Children and subject access requests	7
	8.3 Responding to subject access requests	8
	8.4 Other data protection rights of the individual	8
9.	Parental requests to see the educational record	8
10.	CCTV	9
11.	Photographs and videos	9
12.	Data security and storage of records	9
13.	Disposal of records	9
14.	Personal data breaches	10
15.	Monitoring arrangements	10

1. Aims

Our school aims to ensure that all personal data collected about staff, pupils, parents, governors, visitors and other individuals is collected, stored and processed in accordance with UK data protection law.

This policy applies to all personal data, regardless of whether it is in paper or electronic format.

2. Legislation and guidance

This policy meets the requirements of the:

- UK General Data Protection Regulation (UK GDPR) the EU GDPR was incorporated into UK legislation, with some amendments, by <u>The Data Protection</u>, <u>Privacy and Electronic Communications (Amendments etc) (EU Exit) Regulations 2020</u>
- Data Protection Act 2018 (DPA 2018)

It is based on guidance published by the Information Commissioner's Office (ICO) on the $\underline{\sf UK}$ GDPR.

It meets the requirements of the <u>Protection of Freedoms Act 2012</u> when referring to our use of biometric data.

It also reflects the ICO's guidance for the use of surveillance cameras and personal information.

In addition, this policy complies with regulation 5 of the <u>Education (Pupil Information) (England)</u> <u>Regulations 2008</u> which gives parents the right of access to their child's educational record.

3. Definitions

TERM	DEFINITION
Personal data	Any information relating to an identified, or identifiable, living individual.
	This may include the individual's:
	> Name (including initials)
	> Identification number
	> Location data
	Online identifier, such as a username
	It may also include factors specific to the individual's physical, physiological, genetic, mental, economic, cultural or social identity.
Special categories of personal data	Personal data which is more sensitive and so needs more protection, including information about an individual's: > Racial or ethnic origin
	> Political opinions
	> Religious or philosophical beliefs
	> Genetics
	> Health – physical or mental
	> Sexual orientation
	> Octual Olicitation

TERM	DEFINITION
Processing	Anything done to personal data, such as collecting, recording, organising, structuring, storing, adapting, altering, retrieving, using, disseminating, erasing or destroying. Processing can be automated or manual.
Data subject	The identified or identifiable individual whose personal data is held or processed.
Data controller	A person or organisation that determines the purposes and the means of processing of personal data.
Data processor	A person or other body, other than an employee of the data controller, who processes personal data on behalf of the data controller.
Personal data breach	A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data.

4. Roles and responsibilities

This policy applies to **all staff** employed by our school, and to external organisations or individuals working on our behalf. Staff who do not comply with this policy may face disciplinary action.

4.1 Management Committee

The Management Committee has overall responsibility for ensuring that our school complies with all relevant data protection obligations.

4.2 Data Protection Officer

The data protection officer (DPO) is responsible for overseeing the implementation of this policy, monitoring our compliance with data protection law, and developing related policies and guidelines where applicable.

They will provide an annual report of their activities directly to the governing board and, where relevant, report to the board their advice and recommendations on school data protection issues.

The DPO is also the first point of contact for individuals whose data the school processes, and for the ICO.

Our DPO is Sue Gilani and is contactable via s.gilani@tfc.dorset.sch.uk.

4.3 Headteacher

The Headteacher acts as the representative of the data controller on a day-to-day basis.

4.4 All staff

Staff are responsible for:

> Collecting, storing and processing any personal data in accordance with this policy

- > Informing the school of any changes to their personal data, such as a change of address
- > Contacting the DPO in the following circumstances:
 - With any questions about the operation of this policy, data protection law, retaining personal data or keeping personal data secure
 - If they have any concerns that this policy is not being followed
 - If they are unsure whether or not they have a lawful basis to use personal data in a particular way
 - If they need to rely on or capture consent, draft a privacy notice, deal with data protection rights invoked by an individual, or transfer personal data outside the UK
 - If there has been a data breach
 - Whenever they are engaging in a new activity that may affect the privacy rights of individuals
 - If they need help with any contracts or sharing personal data with third parties

5. Data protection principles

The UK GDPR is based on data protection principles that our school must comply with.

The principles say that personal data must be:

- > Processed lawfully, fairly and in a transparent manner
- > Collected for specified, explicit and legitimate purposes
- > Adequate, relevant and limited to what is necessary to fulfil the purposes for which it is processed
- > Accurate and, where necessary, kept up to date
- > Kept for no longer than is necessary for the purposes for which it is processed
- > Processed in a way that ensures it is appropriately secure

This policy sets out how the school aims to comply with these principles.

6. Collecting personal data

6.1 Lawfulness, fairness and transparency

We will only process personal data where we have one of 6 'lawful bases' (legal reasons) to do so under data protection law:

- > The data needs to be processed so that the school can **fulfil a contract** with the individual, or the individual has asked the school to take specific steps before entering into a contract
- > The data needs to be processed so that the school can comply with a legal obligation
- > The data needs to be processed to ensure the **vital interests** of the individual or another person i.e. to protect someone's life
- > The data needs to be processed so that the school, as a public authority, can **perform a task in** the public interest or exercise its official authority
- > The data needs to be processed for the **legitimate interests** of the school (where the processing is not for any tasks the school performs as a public authority) or a third party, provided the individual's rights and freedoms are not overridden
- > The individual (or their parent/carer when appropriate in the case of a pupil) has freely given clear consent

For special categories of personal data, we will also meet one of the special category conditions for processing under data protection law:

> The individual (or their parent/carer when appropriate in the case of a pupil) has given **explicit consent**

- > The data needs to be processed to perform or exercise obligations or rights in relation to employment, social security or social protection law
- > The data needs to be processed to ensure the **vital interests** of the individual or another person, where the individual is physically or legally incapable of giving consent
- > The data has already been made manifestly public by the individual
- > The data needs to be processed for the establishment, exercise or defence of legal claims
- > The data needs to be processed for reasons of **substantial public interest** as defined in legislation
- > The data needs to be processed for **health or social care purposes**, and the processing is done by, or under the direction of, a health or social work professional or by any other person obliged to confidentiality under law
- > The data needs to be processed for **public health reasons**, and the processing is done by, or under the direction of, a health professional or by any other person obliged to confidentiality under law
- > The data needs to be processed for **archiving purposes**, scientific or historical research purposes, or statistical purposes, and the processing is in the public interest

For criminal offence data, we will meet both a lawful basis and a condition set out under data protection law. Conditions include:

- > The individual (or their parent/carer when appropriate in the case of a pupil) has given consent
- > The data needs to be processed to ensure the **vital interests** of the individual or another person, where the individual is physically or legally incapable of giving consent
- > The data has already been made manifestly public by the individual
- > The data needs to be processed for or in connection with legal proceedings, to obtain legal advice, or for the establishment, exercise or defence of **legal rights**

The data needs to be processed for reasons of **substantial public interest** as defined in legislation

Whenever we first collect personal data directly from individuals, we will provide them with the relevant information required by data protection law.

We will always consider the fairness of our data processing. We will ensure we do not handle personal data in ways that individuals would not reasonably expect, or use personal data in ways which have unjustified adverse effects on them.

6.2 Limitation, minimisation and accuracy

We will only collect personal data for specified, explicit and legitimate reasons. We will explain these reasons to the individuals when we first collect their data.

If we want to use personal data for reasons other than those given when we first obtained it, we will inform the individuals concerned before we do so, and seek consent where necessary.

Staff must only process personal data where it is necessary in order to do their jobs.

We will keep data accurate and, where necessary, up to date. Inaccurate data will be rectified or erased when appropriate.

In addition, when staff no longer need the personal data they hold, they must ensure it is deleted or anonymised. This will be done in accordance with the school's record retention schedule.

7. Sharing personal data

We will not normally share personal data with anyone else without consent, but there are certain circumstances where we may be required to do so. These include, but are not limited to, situations where:

- > There is an issue with a pupil or parent/carer that puts the safety of our staff at risk
- > We need to liaise with other agencies we will seek consent as necessary before doing this

- ➤ Our suppliers or contractors need data to enable us to provide services to our staff and pupils for example, IT companies. When doing this, we will:
 - Only appoint suppliers or contractors which can provide sufficient guarantees that they comply with UK data protection law
 - Establish a contract with the supplier or contractor to ensure the fair and lawful processing of any personal data we share
 - Only share data that the supplier or contractor needs to carry out their service

We will also share personal data with law enforcement and government bodies where we are legally required to do so.

We may also share personal data with emergency services and local authorities to help them to respond to an emergency situation that affects any of our pupils or staff.

Where we transfer personal data internationally, we will do so in accordance with UK data protection law.

8. Subject access requests and other rights of individuals

8.1 Subject access requests

Individuals have a right to make a 'subject access request' to gain access to personal information that the school holds about them. This includes:

- > Confirmation that their personal data is being processed
- > Access to a copy of the data
- > The purposes of the data processing
- > The categories of personal data concerned
- > Who the data has been, or will be, shared with
- > How long the data will be stored for, or if this isn't possible, the criteria used to determine this period
- > Where relevant, the existence of the right to request rectification, erasure or restriction, or to object to such processing
- > The right to lodge a complaint with the ICO or another supervisory authority
- > The source of the data, if not the individual
- > Whether any automated decision-making is being applied to their data, and what the significance and consequences of this might be for the individual
- > The safeguards provided if the data is being transferred internationally

Subject access requests can be submitted in any form, but we may be able to respond to requests more quickly if they are made in writing and include:

- > Name of individual
- > Correspondence address
- > Contact number and email address
- > Details of the information requested

If staff receive a subject access request in any form they must immediately forward it to the DPO.

8.2 Children and subject access requests

Personal data about a child belongs to that child, and not the child's parents or carers. For a parent or carer to make a subject access request with respect to their child, the child must either be unable to understand their rights and the implications of a subject access request, or have given their consent.

Children aged 12 and above are generally regarded to be mature enough to understand their rights and the implications of a subject access request. Therefore, most subject access requests from

parents or carers of pupils at our school may not be granted without the express permission of the pupil. This is not a rule and a pupil's ability to understand their rights will always be judged on a case-by-case basis.

8.3 Responding to subject access requests

When responding to requests, we:

- > May ask the individual to provide 2 forms of identification
- > May contact the individual via phone to confirm the request was made

We may not disclose information for a variety of reasons, such as if it:

- > Might cause serious harm to the physical or mental health of the pupil or another individual
- > Would reveal that the child is being or has been abused, or is at risk of abuse, where the disclosure of that information would not be in the child's best interests
- > Would include another person's personal data that we can't reasonably anonymise, and we don't have the other person's consent and it would be unreasonable to proceed without it
- > Is part of certain sensitive documents, such as those related to crime, immigration, legal proceedings or legal professional privilege, management forecasts, negotiations, confidential references, or exam scripts

If the request is unfounded or excessive, we may refuse to act on it, or charge a reasonable fee to cover administrative costs. We will take into account whether the request is repetitive in nature when making this decision.

When we refuse a request, we will tell the individual why, and tell them they have the right to complain to the ICO or they can seek to enforce their subject access right through the courts.

8.4 Other data protection rights of the individual

In addition to the right to make a subject access request (see above), and to receive information when we are collecting their data about how we use and process it, individuals also have the right to:

- > Withdraw their consent to processing at any time
- > Ask us to rectify, erase or restrict processing of their personal data (in certain circumstances)
- > Prevent use of their personal data for direct marketing
- > Object to processing which has been justified on the basis of public interest, official authority or legitimate interests
- > Challenge decisions based solely on automated decision making or profiling (i.e. making decisions or evaluating certain things about an individual based on their personal data with no human involvement)
- > Be notified of a data breach (in certain circumstances)
- Make a complaint to the ICO
- > Ask for their personal data to be transferred to a third party in a structured, commonly used and machine-readable format (in certain circumstances)

Individuals should submit any request to exercise these rights to the DPO. If staff receive such a request, they must immediately forward it to the DPO.

9. Parental requests to see the educational record

Parents, or those with parental responsibility, have a legal right to free access to their child's educational record (which includes most information about a pupil) within 15 school days of receipt of a written request.

If the request is for a copy of the educational record, the school may charge a fee to cover the cost of supplying it.

This right applies as long as the pupil concerned is aged under 18.

There are certain circumstances in which this right can be denied, such as if releasing the information might cause serious harm to the physical or mental health of the pupil or another individual, or if it would mean releasing exam marks before they are officially announced.

10. CCTV

We use CCTV in various locations around the school site to ensure it remains safe. We will follow the ICO's guidance for the use of CCTV, and comply with data protection principles.

We do not need to ask individuals' permission to use CCTV, but we make it clear where individuals are being recorded. Security cameras are clearly visible and accompanied by prominent signs explaining that CCTV is in use.

Any enquiries about the CCTV system should be directed to Kim Rickford, Headteacher.

11. Photographs and videos

As part of our school activities, we may take photographs and record images of individuals within our school.

We will obtain written consent from parents/carers for photographs and videos to be taken of their child for communication, marketing and promotional materials. We will clearly explain how the photograph and/or video will be used to both the parent/carer and pupil.

Any photographs and videos taken by parents/carers at school events for their own personal use are not covered by data protection legislation. We do not permit parents/carers to take photos of other children. However, should this occur, we will ask that photos or videos with other pupils are not shared publicly on social media for safeguarding reasons, unless all the relevant parents/carers have agreed to this.

Where the school takes photographs and videos, uses may include:

- > Within school on notice boards and in school magazines, brochures, newsletters, etc.
- > Online on our school website

Consent can be refused or withdrawn at any time. If consent is withdrawn, we will delete the photograph or video and not distribute it further.

When using photographs and videos in this way we will not accompany them with any other personal information about the child, to ensure they cannot be identified.

12. Data security and storage of records

We will protect personal data and keep it safe from unauthorised or unlawful access, alteration, processing or disclosure, and against accidental or unlawful loss, destruction or damage.

In particular:

- > Paper-based records and portable electronic devices, such as laptops and hard drives that contain personal data, are kept under lock and key when not in use
- > Papers containing confidential personal data must not be left on office and classroom desks, on staffroom tables, or left anywhere else where there is general access
- > Staff do not take home any sensitive or confidential information.
- > Staff and pupils are reminded that they should not reuse passwords from other sites for IT equipment.
- > Staff, pupils or governors who store personal information on their personal devices are expected to ensure that devices and documents are password protected.
- > Where we need to share personal data with a third party, we carry out due diligence and take reasonable steps to ensure it is stored securely and adequately protected.

13. Disposal of records

Personal data that is no longer needed will be disposed of securely. Personal data that has become inaccurate or out of date will also be disposed of securely, where we cannot or do not need to rectify or update it.

For example, we will shred paper-based records, and overwrite or delete electronic files. We may also use a third party to safely dispose of records on the school's behalf. If we do so, we will require the third party to provide sufficient guarantees that it complies with data protection law.

14. Personal data breaches

The school will make all reasonable endeavours to ensure that there are no personal data breaches.

In the unlikely event of a suspected data breach, staff must advise the DPO who will follow the school's data protection procedures to assess whether there is a risk of harm or detriment to the individual.

When appropriate, we will report the data breach to the ICO within 72 hours after becoming aware of it. Such breaches in a school context may include, but are not limited to:

15. Monitoring arrangements

The DPO is responsible for monitoring and reviewing this policy.

This policy will be reviewed annually and approved by the full governing board.