



September 2026

Dear Parents and Carers,

Moving from Class Charts to Arbor

I am writing to inform you of an important change to the digital systems we use at The Khalsa Academy Wolverhampton.

From September 2026, the Academy will begin moving away from Class Charts and transferring our behaviour, rewards and wider school information to Arbor, our Management Information System (MIS).

I would like to reassure parents and carers that our behaviour expectations and consequence system are not changing.

Our existing Values & Rewards system, including Value points, C1, C2, C3, On Call, Behaviour Codes and detentions, will continue to operate. The change is simply to the digital system we use to record, monitor and communicate this information.

Why are we moving to Arbor?

Moving to Arbor will allow us to bring more of our school information together within one system for staff, students and parents/carers.

As we introduce the Arbor Parent Portal and App, parents/carers will be able to access relevant information about their child in one place, including areas such as attendance and behaviour, alongside other features that the Academy introduces.

For students, we will also gradually introduce access to the relevant Arbor student services.

What happens in September?

We recognise that moving from one established system to another is a significant change. We will therefore introduce Arbor gradually rather than expecting every family to move across immediately.

During the Autumn Term, we will begin migrating parents/carers and students to Arbor in stages. During this transition, you may continue to receive some information through our existing communication methods while the new system is fully established.

You do not need to do anything at this stage.



When your Arbor access is ready, the Academy will contact you with clear instructions explaining how to activate your account, download/access the Arbor Parent App or Portal and use the relevant features.

We will also provide support for any parents or carers who experience difficulties accessing their account.

It is therefore particularly important that the Academy holds an up-to-date email address and contact details for all parents and carers.

What is not changing?

The high standards and expectations we have for our students remain exactly the same.

Our Values & Rewards Policy continues to be underpinned by our Sikh values of **Sat (Truth), Santokh (Altruism), Daya (Compassion), Dharam (Service), Himmat (Courage), Chardi Kala (Resilience) and Pyaar (Love).**

The move to Arbor is designed to support our partnership with families by bringing important information together and making it easier for parents/carers, students and staff to access the information they need.

Further information and step-by-step guidance will be provided as we progress through the transition.

You can also find further information about Arbor on the Arbor website.

Thank you, as always, for your continued support and partnership as we make this transition.

Yours sincerely,



Mr S Shoker
Principal

