

Dear Parents and carers,

We are delighted to announce that The Lime Trees will be working in partnership with The Lanes Primary school from February 22nd 2021. We will be taking over provision of the after school care, delivering our Breakfast, After School Club and School Holiday Clubs on the school site. The service will be provided for children in foundation through to year 6.

In taking over responsibility for this service we are currently consulting with the CHAS staff to transfer them over.

The Lime Trees story is rooted in helping and supporting each individual family. Our aim is to deliver a service that we, as parents, would be proud to use. Putting parents and families first, we realise that flexibility of childcare is essential for meeting the needs of modern family life. We allow parents to manage the care of their children around their schedule and not the other way around.

We have consistently worked closely with parents and schools to ensure we deliver an outstanding service at every point. Due to this we have grown to become one of the largest childcare providers in Nottinghamshire meeting the needs of local communities across 17 sites. By going the extra mile, The Lime Trees have received 'Outstanding' grades from Ofsted and have been recognised as having "developed outstanding relationships with the school. The highly effective two-way exchange of information ensures all the children's needs are fully identified and met".

We provide a flexible service where you can book the sessions that work best for you via our online booking system. To get you started you will need to register your child/children by clicking on the [Link](#). Here you will be asked to complete all your details and select the sessions you require, whether it be regular or adhoc places. We have attached the detailed parent guides walking you through every step, along with some questions and answers. Our online booking system improves that flexibility even further, allowing parents to book, manage and pay for their sessions 24hrs a day.

We understand that the club is currently oversubscribed and are working closely with the current providers to ensure existing places are honoured. We will therefore be accepting bookings as follows:

- Initially we are only inviting existing parents to register and confirm their current places before January 18th.
- After this date parents on the waiting list will be able to access the link up until January 22nd
- After this date and the link will be available for anyone else wishing to book places.

If you require any additional support during the booking process, or are unable register online, please contact your dedicated Account Manager – Anna Morley. Anna will oversee and

manage all the bookings for The Lime Trees at The Lanes Primary, ensuring the best consistency. Please contact her on 01159 313 562 during office hours or you can email at clubs@thelimetrees.co.uk.

We strive to upkeep our outstanding levels of service whilst being one of the most affordable childcare providers in Nottinghamshire. Our Nurseries, pre-schools, breakfast, after school and holiday clubs are there to support the children and provide them a safe space where they can grow flourish and develop as individuals. Combined with fantastic, varied activities to spark children's curiosity and engagement, children love their time in our clubs.

Our breakfast club will be £5.50 per session and our after-school club session will be £7.75. Parents will be able to use childcare vouchers and the governments Tax Free Childcare scheme. We will also be running one of our fantastic holiday clubs from Easter and every school holiday therein.

During their time at our Breakfast or After School Club, children will be provided with a healthy snack to feed their body and mind. Our meals are always low salt and vegetarian, with a wide variety of options for the children to choose from.

Our dedicated staff teamwork in partnership with parents and schools to meet the needs of each child within our care and support their well-being. Using a play-based approach, we can further support the development of your children whilst they are having fun in our clubs. Our team plan in a wide variety of activities that include cultural events, celebration, crafts, STEM (Science, Technology, Engineering and Math), games and sports. We are currently working with CHAS and exploring options to transfer their existing staff team. Further communications will follow in due course.

If you wish to register your child with us, please click on this [Link](#) and create your online account.

To book an online Q&A session with our Operations Manager – Mel Rooney, where he can answer your questions and tell you more about the support The Lime Trees will be offering please follow this [Link](#).

We look forward to working with our new families at The Lanes Primary school.

Yours Faithfully

Gareth Degenhart