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 Headteacher: Mr S. P. Bate B Ed (Hons), NPQH  
 Chair of Governors: Mr R. H. Sperr



23<sup>rd</sup> January 2024

## AMAZING PARENT / CARER QUESTIONNAIRE FEEDBACK 😊



Dear Parent / Carer,

Firstly, I have to say that I am totally blown away by the positive feedback that you have provided. Our approval rating on average, across all questions, is **95.3% positive**.

I'd like to thank you for taking the time to share your thoughts and opinions; we always strive to improve and will use common issues raised by yourselves as requiring development to improve our work further. Based on common feedback, this includes: ***providing wrap around care opportunities; providing an APP platform for you to see more of what your child gets up to in class; extending open evening meetings to 20 minutes for parents / carers with a child on the SEND register.***

The table below is a clear reflection that what we are doing is effective and received positively. Please take the time to read; it is really humbling and appreciated. The numbers within the table are out of 102 parental responses (unless stated otherwise).

**Responses: 102 parent / carers accounting for 140 of our pupils (APPROX 50% of pupil population)**

Question		
I would recommend Thrunscoe Primary and Nursery Academy to other prospective parents	<b>97 out of 102</b>	<b>5 out of 102</b>
The Academy is well led and managed	<b>99 out of 102</b>	<b>3 out of 102</b>
My child is happy at the Academy	<b>96 out of 102</b>	<b>6 out of 102</b>
My child feels safe in the Academy	<b>97 out of 102</b>	<b>5 out of 102</b>
The Academy makes sure its pupils are well behaved	<b>97 out of 102</b>	<b>5 out of 102</b>
The school makes me aware of what my child will learn through the year (termly curriculum sheets / parent meeting slips / academy website etc)	<b>99 out of 102</b>	<b>3 out of 102</b>
The Academy has high expectations for my child	<b>98 out of 102</b>	<b>4 out of 102</b>

The Academy lets me know how my child's learning is progressing (termly parent meetings / termly parent meeting slips / annual reports etc)	100 out of 102	2 out of 102
My child does well at this Academy	99 out of 102	3 out of 102
There is a good range of subjects that my child is taught at the Academy	100 out of 102	2 out of 102
The Academy offers a range of clubs and activities at the Academy to support wider child development	95 out of 102	7 out of 102
The Academy promotes the positive physical and mental well-being of my child	97 out of 102	5 out of 102
The Academy promotes hard work and celebrates achievement of pupils (CELEBRATION ASSEMBLY / ATTENDANCE AWARDS AND PRIZES etc)	102 out of 102	0 out of 102
The Academy expects good standards of behaviour	98 out of 102	4 out of 102
When I have raised concerns / issues the Academy have dealt with it quickly	97 out of 102	5 out of 102
Bullying – parents / carers said that their child had not been bullied, or if they had it had been dealt with quickly and effectively	96 out of 102	6 out of 102
I find the termly parent meeting slips and curriculum information sheets useful in supporting my child with their learning and tracking their progress	100 out of 102	2 out of 102
The Academy promotes learning beyond the classroom (eg SPORTING COMPETITIONS / TRIPS / RESIDENTIALS / VISITORS / BUSINESS & CHRISTMAS FAIRS)	97 out of 102	5 out of 102
If your child has Special Educational Needs and / or disabilities (SEND), the Academy gives them the support they need to succeed ( <b>*only pupils with SEND included in data here</b> )	*21 out of 25	*4 out of 25

### Sample of parental comments related to the question 'What the academy does well?'

- *All the staff (from the headteacher to the office staff) know my children and are child-focused. They celebrate their individuality and achievements in and out of the Academy.*
- *Helping and understanding, caring happy staff, any issues get resolved quickly: my daughter absolutely loves coming to this Academy - she is so happy and her anxiety from a previous school has gone; she looks forward to coming each day.*
- *Great communication -Teachers/TA are so approachable always feel comfortable going to them – The Academy is great at encouraging the children to have more confidence in themselves.*
- *This Academy is fantastic and has always had my son's best interests at the core of everything they do. The staff are incredibly supportive and great with communication. I have never felt judged and always feel understood as a parent when speaking with the Academy.*
- *PRACTICALLY EVERYTHING. In my particular case, children's welfare is exceptional. The standard of education is excellent. All the staff of the Academy goes above and beyond for the children. Parent/carers are also supported when needed as I have been many times. All I can say is thank you for all you do.*
- *Recognising that all pupils are individuals, and doing what is needed to support different types of children, to make them feel welcome.*
- *I find the Academy inclusive and accepting of children's differences. Children are encouraged to be themselves and are supported emotionally and academically.*
- *Encouraging the physical and mental well-being of all pupils.*
- *Making sure children are safe and that the children are learning and seeing them succeed.*
- *My child feels safe and never has a complaint about her day to days.*
- *The academy does really well showing they want to support all children in their learning and wellbeing. Thrunscoe Academy show they care for **all** children and make them feel welcome.*
- *Everything! I can honestly say that I have no issues with the Academy; any problems have been dealt with promptly. Kerry Allen is an asset to the Academy and has been a major support to myself and my children whom have, and still do, attend the Academy. Mr Bate also has been phenomenal with his understanding of family life. He also has been a major support along with many other members of staff. I don't think I'd be where I am without the Academy's support.*

Should you ever have a concern, please contact us. I am sure that there will be many times that we agree on things, I am also sure that there may be times when our views / reasoning differ. However, what I can assure you of is that we will always listen and work with you to achieve the very best for your child.

Yours sincerely



Mr S. P. Bate  
(Headteacher)