## Thrunscoe Primary and Nursery Academy,

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Chair of Governors: Mr R. H. Sperr

18th July 2025



## **Arbor**

Dear Parent/Carer,

Further to recent communications regarding transitioning to Arbor, we would like to inform you of some of the key features available on this new system. Arbor is a Management Information System (MIS) that will streamline communication and improve how we share information with you about your child's school life.

Arbor will allow us to consolidate important information and workflows into one system, making it easier for you to stay informed and connected. This includes accessing key information about your child's attendance, academic progress, and upcoming events. It will also allow you to make payments for school trips, lunches, and other activities directly through the platform.

Key Features of Arbor:

- Parent Portal: Access a dedicated portal online or through the Arbor app to view your child's information and make payments.
- **In-App Messaging:** Receive important updates, alerts, and messages directly through the Arbor app on your mobile device.
- Attendance Tracking: View your child's attendance records and receive notifications for absences. You can also notify us of absences (ensure specific details of illness are provided) via the app.
- Payment Management: Make online payments for school trips, lunches, and other activities.
- Event and Trip Sign-ups: Register your child for school events and trips through the portal or app.

Parents should now have set up their Arbor account. If you have any questions or encounter any difficulties logging in, please contact the school office for assistance. Thank you for your continued support as we transition to this new system. We believe Arbor will greatly enhance our communication and provide you with a more efficient way to engage with your child's education.

Yours Sincerely,



Mr S Bate Headteacher



















