

From: Rachel Revell (NELC) <Rachel.Revell@nelincs.gov.uk>

Sent: 02 March 2026 10:07

Subject: Updates

Dear All,

I hope you are well and had a good weekend.

I wanted to share some information webinars for parent carers and education settings which are being held on 9th and 10th March through the Council for Disabled Children. They are designed to outline the content of the reforms for relevant stakeholders and there are two parents sessions available but they only need attend one of these. The links are here:

[Information Webinar for Education settings Tickets, Tuesday, Mar 10 from 10:30 am to 11:30 am GMT | Eventbrite](#)

[Information Webinar for Parent Carers \(1\) Tickets, Monday, Mar 9 from 10 am to 11 am GMT | Eventbrite](#)

[Information Webinar for Parent Carers \(2\) Tickets, Tuesday, Mar 10 from 1 pm to 2 pm GMT | Eventbrite](#)

We have also communicated to parents that the former Hub is no longer available and that they will need to login to our new EHC portal. The link below offers a MS form existing parent carers can complete to gain access. Please use this to advise as our team continue to work to have parent carers moved over should you receive any queries:

****PLEASE NOTE**:** We have recently gone live with a new Education Health Care system. The old IDOX Hub is no longer available. Any new plans can be submitted through the new link provided. If you wish to access your old plan, we can set you up with access to the new parent portal. Please complete this quick form [Education Health Care Plan Portal Access Request – Fill in form](#) and the team will send further instructions and guidance. All existing plans have been moved into the new SystemC platform and are ready for you to access within the new portal.

Thanks,
Rachel

Rachel Revell

Deputy Service Director for SEND

North East Lincolnshire Council

Municipal Offices, Town Hall Square, Grimsby, North East Lincolnshire, DN31 1HU

rachel.revell@nelincs.gov.uk | www.nelincs.gov.uk



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