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12th February 2026

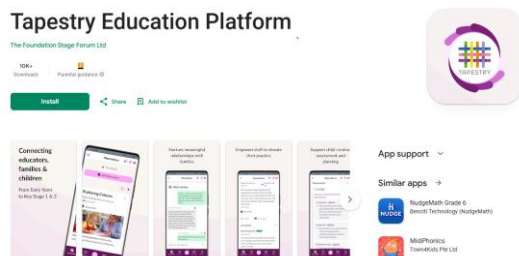
New Tapestry App

Dear Parent/Carer,

We are writing to let you know that the current Tapestry app will be retired and will stop working during Spring 2026.

These changes are necessary because Apple and Google have stopped supporting older operating systems. Without that support, devices no longer receive important security updates or fixes. This means any apps running on them — including Tapestry — cannot guarantee your data will remain protected. To keep Tapestry safe and reliable, we must follow the same support limits set by Apple and Google.

The new app is called ‘Tapestry – Childhood Education Platform’. Please switch to the new app as soon as possible. This new app will fully replace the old one you’ve been using.



- [Download for Apple devices](#)
- [Download for Android devices](#)
- [Download for Amazon Fire devices](#)

Thank you for your continued support.

Mrs E. Allen
Assistant Headteacher



Please find below some information from Tapestry regarding updating to the new app should you have any problems:

New operating system requirements

To use the new app, your device must be running:

- iOS: version 15.6 or higher
- Android: version 8 or higher
- Amazon Fire: version 7 or higher

[Here's a step-by-step guide on how to check your device and update it.](#)

What this means for you

- If your device is on iOS 13–15.5: you'll need to update to iOS 15.6 or higher to keep using Tapestry.
- If your device is on iOS 12 or lower (or cannot update further): you'll need to use a newer device.
- If your device is on Android 7 or lower: you'll need to update to Android 8 or higher to keep using Tapestry.
- If you use an Amazon Fire device:
 - o Devices running OS 7 on 9th–11th generation hardware can still download the app, but you may notice reduced performance.
 - o For the best experience, we recommend using OS 8 or higher on 12th generation devices or newer.