



4. Make your selection and click 'Checkout'
5. Enter a valid email address where your confirmation and voucher will be sent.
6. Review and accept the terms and conditions before placing your order.
7. Once you have placed your order, your voucher will be emailed to you within 24 hours.
8. You can use your voucher either online or in store

### **Where can I spend the voucher?**

You can choose where you spend your voucher. The voucher can be used at the following retailers: Tesco, Sainsbury's, Asda, Morrisons, Waitrose, M&S, Aldi, McColls and Iceland. The voucher should be used to purchase food and essential clothing, for example, school uniform and should not be spent on non-essential items. Prices vary from one place to another so you might want to consider comparing prices for the items you need before deciding which supermarket to use.

### **Expiry dates**

Voucher codes are only valid for three months from the date of issue but once redeemed you then have between one and five years to spend the voucher, depending on which retailer you choose. So please do ensure you redeem your voucher code well ahead of the expiry date and contact Blackhawk or the pupil support team in plenty of time if you have not received your voucher.

### **Need help?**

If you have any questions, please refer to the frequently asked questions on the website as these may provide the answer that you need:

[www.select-your-reward.co.uk/Faqs](http://www.select-your-reward.co.uk/Faqs)

**If you have not received a voucher code by 16 February 2024, please first check your junk or spam mailbox folder.** Otherwise, please complete the online contact form at [www.select-your-reward.co.uk/ContactUs](http://www.select-your-reward.co.uk/ContactUs) or email the Pupil Support team at [pupilsupport@ealing.gov.uk](mailto:pupilsupport@ealing.gov.uk) . Please do not contact your school directly regarding your vouchers.

### **Other support available**

Anyone struggling to meet food costs, cover their rent or purchase essential items can apply for financial assistance. To find more information or to make an application go to:

[https://www.ealing.gov.uk/info/201305/other\\_financial\\_support/1532/local\\_welfare\\_assistance](https://www.ealing.gov.uk/info/201305/other_financial_support/1532/local_welfare_assistance)

Yours sincerely

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