

June 2023

Dear Parent/Carer

### **Availability of Uniform & PE Kit: Summer 2023**

Please see below details of how to obtain school uniform & PE kit for your children, both online and by visiting Sanco (an authorized supplier, in Hounslow).

#### **Purchasing Online**

You can order from Sanco's website 24/7. To do so, please click on the following link, which will take you directly to the **Twyford Church of England High School** page on the Sanco website: -

<http://www.sanco.co.uk/school/35/>

#### **Visiting Sanco**

Alternatively, if you wish to visit the store, please make an appointment first. To do so, click on the link below to book a fitting appointment: -

<http://www.sanco.co.uk/page/book-appointment/>

Appointments are for 10 or 20 minutes, depending on whether you are topping up or organizing a full uniform. The booking policy is on the website, which gives you all the details you need to visit Sanco safely and seamlessly. Parents/carers with appointments will be able to enter the store at their scheduled time. Anyone without an appointment will be asked to queue and Sanco will only be able to serve them, if maximum numbers permit and after parents/carers who have appointments.

#### **Making Early Arrangements**

It is very important to organize uniform **early**.

You are strongly urged to arrange uniform in **June or July**, and by **31 July** at the latest. If left till August, you may have to queue, or the items or sizes required may not be immediately available in case stock runs out.

#### **Exchange & Refund Policy**

To ease concerns over buying early and children having a 'growth spurt', Sanco have maintained an exchange policy of 90 days (refunds 30 days)

Yours faithfully

Team Sanco