

User Skills & Demographic Needs

Task 1

(a) The most common types of user interface are text-based, menu-based & graphical user interfaces. Order these below according to the user skill level required.

1. _____ (hardest)

2. _____

3. _____ (simplest)

(b) Fast-food restaurants often have self service tills where you can order your meal. These systems use a simple menu-based interface. What about the user's skills make a menu-based interface more appropriate than a text-based interface?

Task 2

(a) In the table below, identify an example way that these demographic areas might affect user interface design.

	Impact
Age	
Beliefs/Values	
Culture	
Experience	

(b) Looking back at the fast-food scenario from the previous task, how might the demographics of the users make a menu-based interface more appropriate?
