

On the Arbor App

On the main Arbor page, you can see your children's accounts. The accounts you can view and top up here will depend on what accounts your school has chosen to show and enable card payments for. You can also select the menu icon then click Payments.

Under payments you may have the following options:

Clubs: Clubs available to students

Meals: Bistro/cafeteria account, used to purchase meals

Trips: Trips students are enrolled in

Music lessons: Only for students currently taking music lessons (more information can be found on the website)

Repayment of forgotten money tickets: Money **does not** need to be added to this account. We will send notification if anything is outstanding against this account. Forgotten money tickets are offered to students who have forgotten their lunch or are unable to top up their account. This is only offered in an emergency.

School shop: Purchases of revision guides and school equipment. These are to be collected from the finance office, unless otherwise stated.

How to top up accounts

Click an account to see more information or top up

Click the green button to top up the account by inputting your card details.

Input the amount to top up, then click to pay.

How to make payments

Next, you'll be able to input your card details to make payment.

You may have to then authenticate your identity for the payment to go through, this could be done through

- an SMS code
- your mobile banking app
- another method

Once we've confirmed your identity, the payment will be completed and your card charged.

