



12th February 2019

Dear Parents and Carers

RE: Crossing Patrol Officer

Following the recent e-mails I have sent to APCOA, once again expressing my disappointment in the poor level of service the school has received in recent weeks, they confirmed with me yesterday that Miss Dray has now resigned from her role as Crossing Patrol Officer.

When I met with APCOA last August as part of the official complaint I had lodged with the company, they had stated that Valley Primary School would be classed as a priority school for cover, should the appointed Crossing Patrol Officer not be available to attend for duty. Regrettably, I have brought to their attention that they have failed in this promise and have left the school without any crossing patrol service of late.

APCOA have explained to me how difficult it is to recruit Crossing Patrol Officers in Bromley, so if you are aware of anyone who might be interested in the role, please do let the school know.

As an alternative option, if any parents feel they have the time to get involved in the role on a rota basis, this is something we can explore further. Please do speak to me during the forthcoming Parents Evenings so we can assess the level of interest and liaise with APCOA regarding appropriate training.

I would like to take this opportunity to apologise for the poor service we have received from APCOA.

Yours sincerely,

Mr. Jackson
Head Teacher