**Apprentice Customer Service Assistant Flipout Preston Trampoline Park**

Flipout Preston Trampoline Park are looking for an apprentice Customer Service Assistant to join their team.

**Apprenticeship summary**

* **Weekly wage -** £156.00

Apprentices are paid for their normal working hours and training that's part of their apprenticeship (usually one day per week).

[Minimum Wage Rates](https://www.gov.uk/national-minimum-wage-rates)

* **Working week**

5 days out of 7 Earliest Start 10.00am Latest Finish 9.00pm, 30 minutes lunch, 40 hours per week

Total hours per week: 40.00

* **Expected duration -** 16 months
* **Apprenticeship level -** Intermediate - Level 2 (GCSE)
* **Reference number -** VAC001597952
* **Positions -** 3 available

Duties to include:

* Reception duties
* Dealing with bookings
* Telephone work
* Safety briefings to customers
* Taking payments
* Keeping work area clean and tidy

**Requirements and prospects**

**Desired skills**

* Customer Service and communication skills

**Personal qualities**

* Smart appearance
* Customer Service and communication skills
* Mature and confident attitude
* Keen and willing to learn
* Punctual and reliable
* Work well in a team

**Future prospects**

* To continue onto full time employment

**About the employer**

Flip Out is the U K's leading trampoline park operator.  We have the biggest trampolines, stunt box zones, ball games, resident DJ's and lots of special events.  Not to mention parties, fitness sessions and classes for all ages and abilities.  We have over 78 outlets in 7 countries.

**Employer -** Flipout Preston Trampoline Park

<https://www.flipout.co.uk/locations/preston/>

**Training provider -** NORTH LANCS. TRAINING GROUP LIMITED(THE)

Applications for this apprenticeship are being processed by North Lancs Training Group Ltd

**Contact -** Recruitment Team 01254 395355 recruitment@nltg.co.uk

Intermediate level 2 Apprenticeship in Customer Service, including NVQ and functional skills maths and English. Work based learning.

**Apprenticeship standard**

Customer service practitioner
Level 2 (GCSE)