



Wellfield Academy

Executive Headteacher Mrs L Gwinnett
Head of School Mr J Lewis

Friday 3rd September 2021

Dear Parent/ Guardian,

Uniform Update

As you will be aware, there has and continues to be disruption to the school uniform supply chain caused by the pandemic and Brexit - the supply chain (in wider retail as well) is struggling. This issue has impacted everything from supply in the health service, retail and the hospitality industry.

We are in close communication with Monkhouse, our suppliers. Deliveries have been arriving at addresses this week, even today, but this may not be everyone's order. Your comments and feedback have been provided to Monkhouse who are working 24 hours a day to receive, move and dispatch stock. We have noted the difficulties that some parents have had to contact the company and this has been highlighted with their team on your (and our) behalf. Quite simply, this has been about the volume of calls and the capacity of their staff to deal with the issues and take the calls.

If you have already contacted school with a specific query, one of our team will have been or will be in touch with you today, following the school reopening. We appreciate that this is far from ideal and potentially stressful for families and especially some young people. Our commitment is that no child or family will be disadvantaged because of this situation – but, as frustrating as it is for all of us, it is out of ours and Monkhouse's control. Where uniform has not arrived, students will obviously not be sanctioned as a result. We are fully committed to supporting them (and you) to get to a point of resolution as soon as is possible. If an item or items have still not arrived in time, our minimum expectation will be:

- Black regular fit school trousers or
- Black pleated school skirt that sits on the knee
- White school shirt
- School tie

These items can be unbranded as long as they meet the colour and appearance expectations. If you have ordered a tie, based on communication to date, we do think that we have sufficient clean spare stock to loan a tie until the order arrives. If your son or daughter is moving from Year 10 to 11 and they need a new tie, if one has been ordered but has not arrived, they can wear their old tie and we will review the Year 11 stock that we have available on Monday.

Again, we acknowledge the frustration that this has caused and we do thank you for your patience in all of these matters – your support is greatly appreciated. Should you need to get in touch with us about uniform, please contact enquiries@wellfieldacademy.org

One last but very important point; if any family needs any support with uniform costs for September or at any time during the school year, please do not hesitate to get in touch or call us at school. We can talk about this sensitively and in confidence and if help is needed, we won't hesitate.

We look forward to the start of the new term.

Yours faithfully,

Mr J Lewis

Head of School



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