



**Exceptional tours,  
expertly delivered**

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#### **VISIT TO TALL BUILDINGS AND TOWERS**

<b>SITUATION</b>	<b>POTENTIAL PROBLEM</b>	<b>CONTROL MEASURE</b>
Large open space, lot of people	Getting lost, failure to be at rendezvous point, pupil separated from others	Identify loners or those needing staff supervision. Pupils told to stay with staff. Staff to mingle with group, and to have meeting point. Pupils to have staff mobile phone number.
Uneven paving surfaces, wet conditions. Risk of children running down stairs	Falling, tripping, being pushed	Flat shoes. Stairs descent,: staff members placed through the group & at start and end. Pupils to be told not to run, or to push. No shouting/exciting behaviour.
Pickpockets or lost property	Loss of property, time-wasting police station visit	Leave valuables at home. Tell all to watch personal property, money kept in inside pockets. Don't put down bags. Look out for each other.
Street traders selling flick-knives/combs, bangers, obscene postcards cigarettes etc	Danger of burns, cuts to pupils or others; importing banned goods to UK; heightened risk of pick-pockets or being short-changed	Tell pupils not to buy goods from street traders, & advise them exactly when they will be able to buy safe souvenirs; identify likely buyers and supervise closely; don't give much free time.
Staircase: lots of steps, no bases for resting. Unsuitable for asthmatics, any with heart/lung problems or bad knees/hips.	Asthmatic attack, heart attack – pupils or staff.	Advise parents & colleagues of the activity involving climbing. Request health information, and written permission from parents. Identify likely individuals, pupils/staff & take by lift or allow them to climb in own time Rest at conclusion of visit

Heights, huge views and enclosed spaces	Panic attack, agrophobia, vertigo	Check in advance. Keep watch on pupils and staff. Gently remove affected person from problem area.
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