



William Perkin
CoE
High School

Using SIMS Parent App

A guide for parents and carers

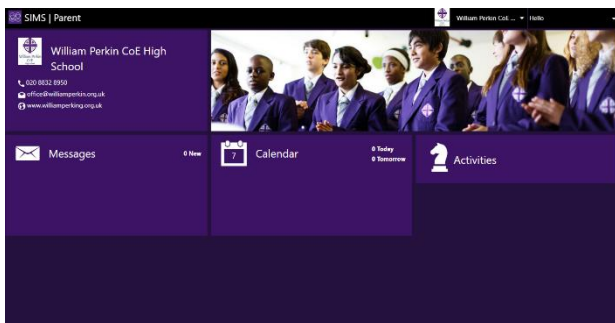
This update: October 2022



SIMS Parent App gives parents/carers access to their child's attendance and conduct information.

There is a mobile app (SIMS Parent App) and a website (www.sims-parent.co.uk).

Parent accounts are set up by following the link in an invitation email from school. These can be linked an existing account with Microsoft, Google, Office 365, Facebook, Apple ID or Twitter.



Frequently Asked Questions

When will I receive my invitation email to activate my account?

Invitation emails are sent, in the autumn term, to parents/carers who we hold email contact details for. Your details will be sent from noreply@sims.co.uk

How do I update the contact details that the school holds for me?

Email the Data Team (datateam@williamperkin.org.uk). Please clearly state your child's full name and form in your email.

My invitation has expired. How do I get a new one?

Invitation emails expire after 90 days.

To request a new one, email the Data Team (datateam@williamperkin.org.uk).

I don't have an account with Microsoft, Google, Apple ID, Office 365, Facebook or Twitter. Can I still sign up?

Yes. You can choose to sign in with a SIMS ID – and can register a new account. You will need to do this direct from the website.

I've forgotten which account I signed up with. Can the Data Team help?

In school we can only see whether you have accepted your invitation or not. We are not able to re-set passwords, and cannot see which sign-in service you have used. The Data Team can, on your request, withdraw your account and re-issue a new invitation.

Can I see this information on Copia?

The SIMS Parent App and website run separately to Copia and require different credentials.

Why do the Calendar, SIMS Options and some other sections not work?

The school calendar is stored separately, on Copia and this does not transfer to SIMS Parent App. The SIMS Options feature is not used currently in school. Some schools use more features in the SIMS Parent App (e.g. reports and grades). We use Go4Schools for most of these functions.

To log in to Go4Schools, go to www.go4schools.com, click on Parents and log in using your email address and Go4Schools password. If you've not yet set a password, or have forgotten yours you can do this on the Parent login page.

Will I be prompted to login to the App each time I access it?

The SIMS Parent App will keep you signed in for 90 days. Following this you will need to sign in to the App again (*please make sure you use the same provider as you registered with*).



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Signing up for SIMS Parent App

A guide for parents and carers

Receive an invitation from the school to sign up

Contact the Data Team if you have not received an invitation
(datateam@williamperkin.org.uk)

To: You
From: noreply@sims.co.uk

Hi Arthur,
You're invited to start using SIMS Parent to manage your child's personal details at William Perkin CE High School. If enabled by the school, you can also view child's attendance, school reports, homework assignments and more. Simply accept this invitation and register within 90 days.

If the button above doesn't work, copy and paste the following link into your browser.

<https://registration.sims.co.uk>

Should you need to enter it, your personal invite code is:
1ABCDEF2GHZ

Once you've registered you can sign in using your web browser at www.sims-parent.co.uk.

You can also use the app for convenience when you're out and about.



Sent on behalf of,

Twyford Church of England Academies Trust

Link your SIMS Parent account to either an existing Facebook, Twitter, Google, Microsoft or Office 365 account or choose to create a new SIMS ID account

ESS

Register your account for SIMS products

- Sign in to SIMS ID
- Sign in with Facebook
- Sign in with Twitter
- Sign in with Google
- Sign in with Microsoft
- Sign in with Office 365
- Sign in with Apple ID

Log in – using the provider you registered with

via www.sims-parent.co.uk or download the SIMS Parent App

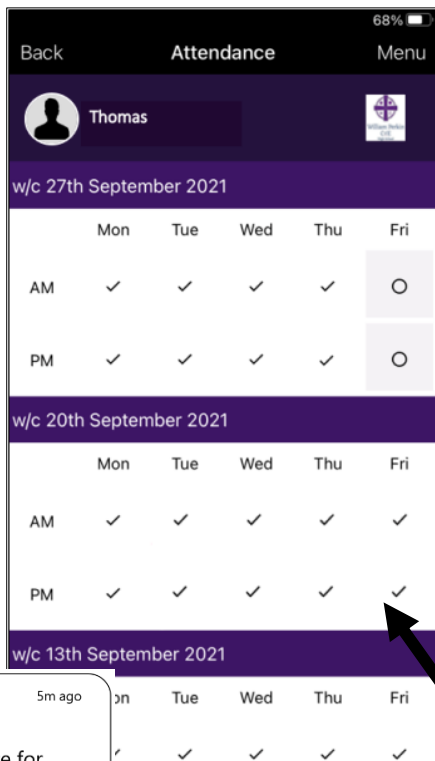
SIMS Parent App is available on Google Play or the Apple App Store





Navigating the SIMS Parent App

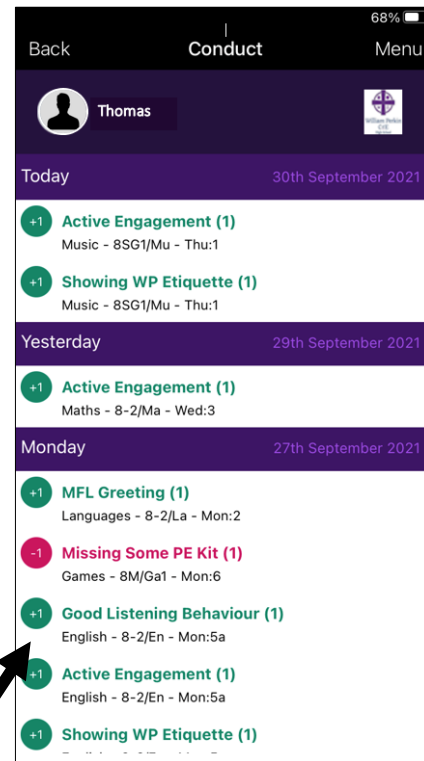
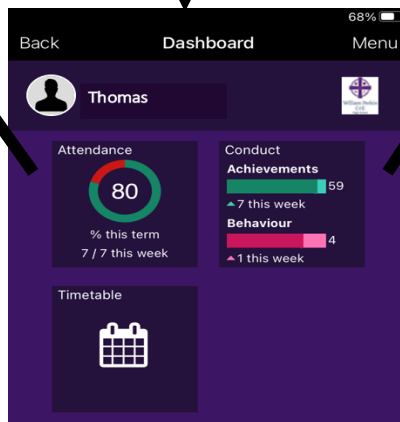
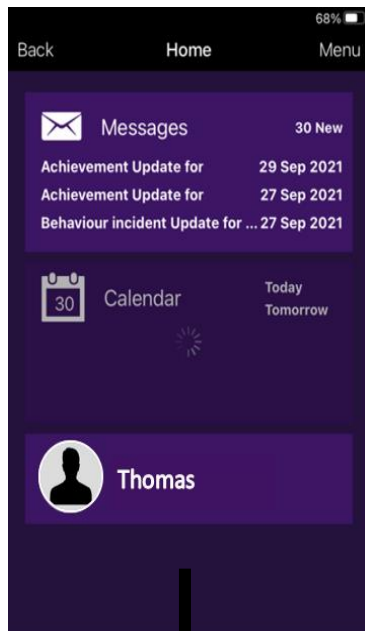
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Enable app notifications to receive a weekly attendance update every Friday evening.

SIMS PARENT 5m ago
Weekly Attendance
Thomas had 100% attendance for week 18/11 – 22/11.

✓	Present
✗	Absent
○	Attendance not required <i>For example, holidays, INSET days or the afternoon session of an early closure</i>
–	No mark recorded yet <i>This is unlikely the mean that no registers have been taken. For example, on assembly days, registration marks are transferred into the electronic system during the morning.</i>



The App Dashboard shows the number of conduct incidents received (not the total of conduct points)

SIMS PARENT 5m ago
Achievement for Thomas
Thomas has 3 new achievements.

Enable app notifications to receive a daily update of positive and negative conduct points received each day.