



# Accessibility Statement

<b>Approved by:</b>	Headteacher	<b>Date:</b> March 2026
<b>Last reviewed on:</b>	March 2026	
<b>Next review due by:</b>	March 2027	

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## Accessibility Statement for Willow Bank School

Willow Bank is committed to ensuring our website is accessible to all users, regardless of technology or ability. We strive to provide an inclusive and user-friendly experience for everyone visiting our site.

### Accessibility Standards

Our website is designed to comply with the Web Content Accessibility Guidelines (WCAG) 2.1, at Level AA. These guidelines ensure that digital content is:

- **Perceivable:** Information and user interface components are presented in ways that all users can perceive.
- **Operable:** Interface and navigation are operable by all users.
- **Understandable:** Information and operation of the interface are understandable.
- **Robust:** Content can be reliably interpreted by a wide range of user agents, including assistive technologies.

### Accessibility Features and Tools

To improve accessibility, our website includes:

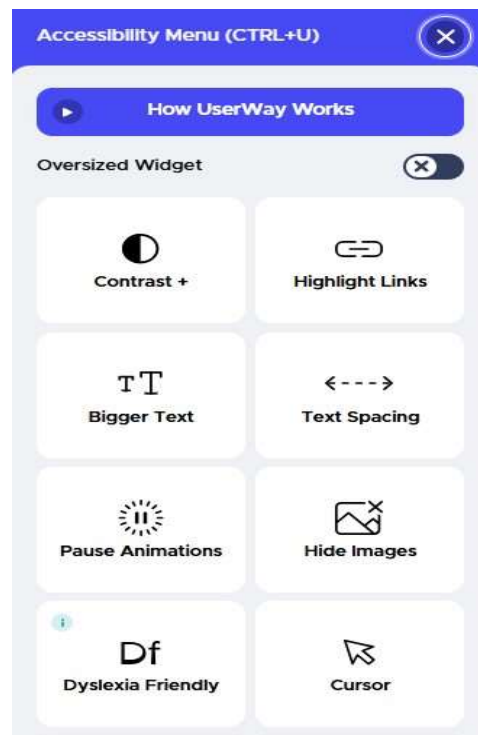
- Text alternatives for non-text content (e.g., images, videos).
- Logical and consistent navigation structures.
- Keyboard navigation support.
- Adjustable font sizes for improved readability.
- Proper use of headings and landmarks to structure content.
- Contrast ratios that enhance readability for users with visual impairments.



We also use the **UserWay accessibility widget**, a tool designed to enhance accessibility across our website.

The widget provides features such as:

- Screen reader enhancements.
- Keyboard navigation adjustments.
- Colour contrast adjustments.
- Text size and spacing options.
- Focus and highlight tools.



You can activate the **UserWay widget** by clicking on the **blue and white accessibility icon** in the bottom right-hand corner of any page. This tool allows visitors to customize their experience to suit their individual needs.

### Ongoing Improvement

We are dedicated to continuously improving the accessibility of our website. We regularly review and update content and features to address evolving standards and user feedback.

### Reporting Accessibility Issues

If you experience any difficulty accessing any part of our website, or if you have suggestions for improving accessibility, please contact us:

**Email:** [willowbank@sthelens.org.uk](mailto:willowbank@sthelens.org.uk)

**Phone:** 01744 678745

**Postal Address:** Winwick Road, Newton-le-Willows, Merseyside WA12 8DE.

We aim to respond to accessibility issues and provide solutions promptly.

### Third-Party Content

Our website may contain links to third-party content or services. While we strive to ensure external content is accessible, we cannot guarantee compliance with accessibility standards for these resources.