Scams and password security How to spot fake emails and scams

Keeping your password safe and

complex

x mirror to the ject.mirror_mirror

eration = "MIRRO"

Critical thinking

- Using our critical thinking we can spot scams.
- 94% of malware was delivered via email
 - Verizon Data Breach Investigations Report (DBIR) 2019
- •71.4% of targeted attacks involved the use of spear-phishing emails Symantec Internet

Security Threat Report 2018



Phishing

 When someone is fishing, they will not target one specific fish in the pond. They will use bate and put it out there for all the fish and see which ones bite.



 A Phishing scam is the same.
 Scammers will send bate emails to many people and wait to see who will fall for the bate.







Dear Customer,

For your protection, your Apple ID is automatically locked. we need additional information to verify the original account owner. to continue use your account please update your information by clicking the link below so we know this account is belongs to you. Once you have update it, you can continue use the account again.

≪ ∨ Reply to All



Dlagge nates if you do not undate



Don't Panic!

- Normally a scam email will try to panic you by telling you something is wrong and you need to act now!
- IT IS REALLY
 IMPORTANT NOT TO
 CLICK OR TAP ANY
 BOX OR LINK IN ANY
 SUSPICIOUS EMAIL

No Sender

Your suspension notification

o: me



Your suspension notification

Hi #name#.

We were unable to validate your billing information for the next billing cycle of your subscription therefore we'll suspend your membership if we do not receive a response from you within 48hours.

Obviously we'd love to have you back, simply click restart your membership to update your details and continue to enjoy all the best TV shows & movies without interruption.

RESTART MEMBERSHIP

We're here to help if you need it. Visit the <u>Help</u> <u>Center</u> for more info or <u>contact us</u>.

-The Netflix Team

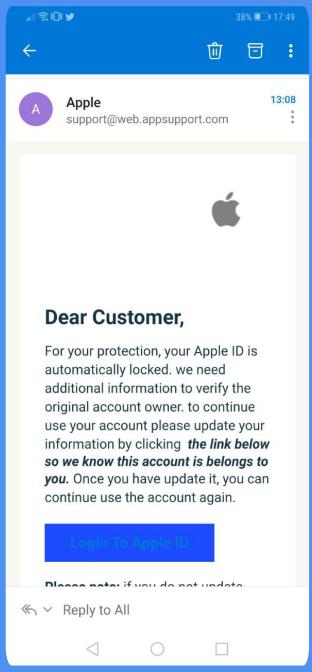
Questions? Visit the Help Center

This account email has been sent to you as part of your Netflix membership. To change your email preferences at any time, please visit the Communication Settings page for your account.

Typical Phishing Emails

- There is a problem with your account...
- You have won a prize...
- You need to update your information...
- You have a new voicemail.
- New purchases on your account that you don't recognise
- You must act quickly or your account will be deleted

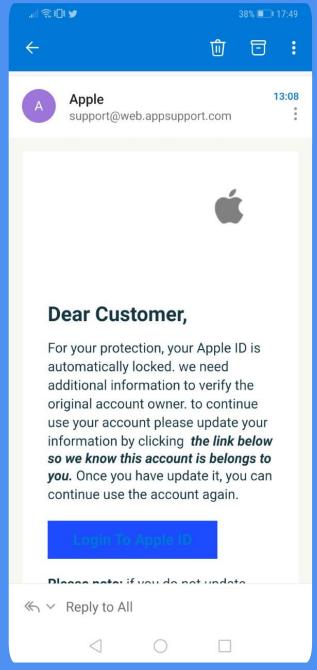
There will be a **button or box** or link that they want you to click on to fix the problem.



Clues to spot an Email scam

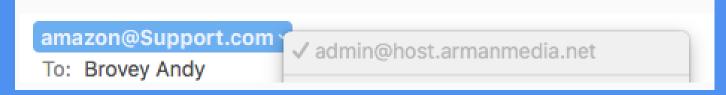
This is an email that was sent to one of our teachers.

Let's investigate to see if this email is real or fake.

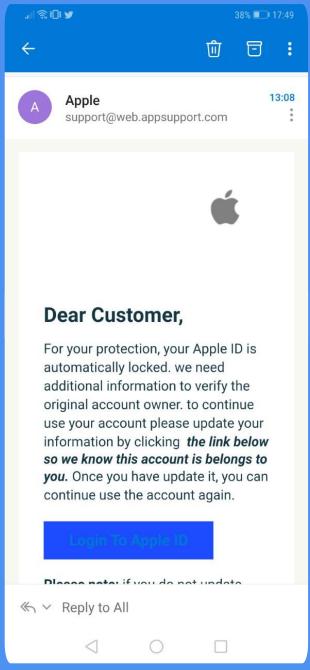


Sender?

- The first then we can check is, who sent me this email.
- The email name says its from Apple but the email address does not say apple at all.
- Scam emails will try to hide the email as it gives away that it is not genuine.

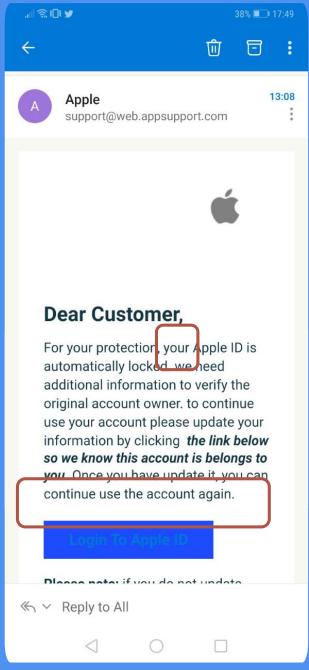


In the picture above, the scammer has changed the email name to a genuine email, but the actual email is not genuine.



My Name?

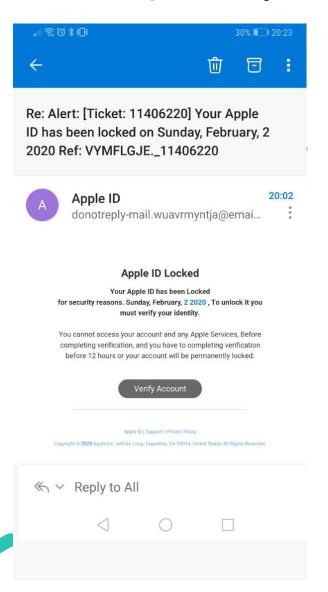
- Watch out for emails that don't use your actual name or user name.
- Scam emails normally don't use your real name or username, whereas real company emails do.
- Scam emails mainly use bland greetings such as "Customer" "Consumer"



Spelling and Grammar

- In the first highlight, notice the lack of a capital letter after the full stop.
- In the second, notice the broken English "once you have update it."
- These are clues that the email is a scam.

Challenge – Try to spot reasons this email is a scam.



Apple ID Locked

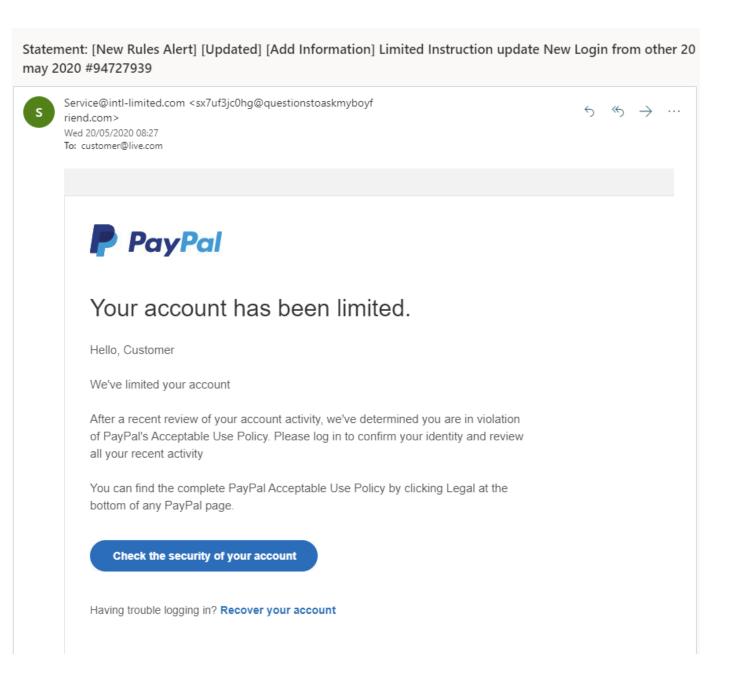
Your Apple ID has been Locked for security reasons. Sunday, February, 2 2020 , To unlock it you must verify your identity.

You cannot access your account and any Apple Services, Before completing verification, and you have to completing verification before 12 hours or your account will be permanently locked.

Verify Account

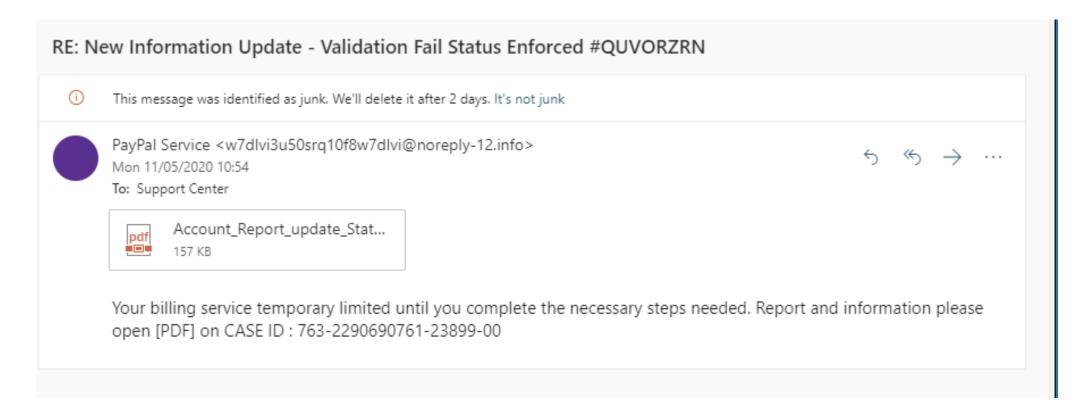
Logos.

- Some emails can be convincing.
- Scammers can copy images and logs from the company they are pretending to be.

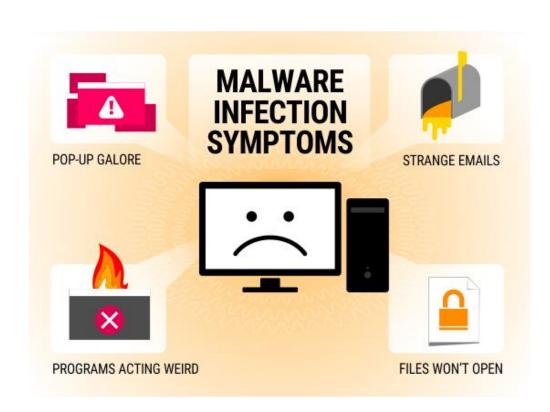




Attachments



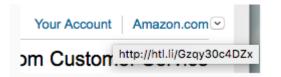
Attachments can contain scam links as well as malware



Malware

- Malware is any piece of software that was written with the intent of damaging devices, stealing data.
- Malware can record your keyboard and clicks.
- Malware can look like real software or a videogame but is dangerous software.

What happens if you click the link....



The following things are possible if you click the links in a scam email.

- Tell the scammer you are gullible and will click on links.
- Open a fake login page for you to give your details to the scammers.
- Install malware to your device or your browser.
- Take direct control of your device.

What do you do if you accidently click on a link?

- 1. Immediately disconnect the internet.
- 2. Backup your important files to an USB stick or removable hard drive.
- 3. Do a full system scan with antivirus software.
- 4. Change your email password on another device.
- 5. The device might need to be wiped and put back to factory settings.

Password Security



Challenge – Test your password security.

Use the website https://howsecureismypassword.net/

See how long a bot computer would take to break your password.

How could you make your personal password stronger?

Capital letters? (ABC) Numbers (123) or symbols ("£4!?#)



How quickly would you give out your password.

Challenge - Who is wrong in this example?

- The technician who put up the sheet?
- The people who wrote their passwords on it?
- The boss who saw it and told the technician to "Come see me" but left it up for all to see?

Discuss on your tables who is to blame and why.



Google Interland Activity

