

Parental controls guide

Parental Controls information

Type of guide

Smartphone and other devices

Features and Benefits

The PS4 parental controls allow you to restrict games and apps that have mature content. You can disable the internet browser, customise content displayed in the Store and restrict how your child chats and interact on the PlayStation Network.

What specific content can I restrict?



What do I need?

Access to the PlayStation 4 console, and a PlayStation Network (Master) account in your name that you will use to create a sub-account for your child.

Step by step guide

Log into the system using you PlayStation Network account and from the Main Menu press up on the d-pad and then right until you have highlighted the "Settings" icon. Press the X button to open "Settings".



Step by step guide

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Within the "Settings" menu scroll down and select "Parental Controls/Family Management".





Step by step guide

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Select "PS4 System Restrictions". If prompted for a PIN the system default PIN is "0000".

| P | arental (| Controls/Family Management | |
|---|--------------|----------------------------|--|
| | 7 0 | PS4 System Restrictions | |
| | 0 | Family Management | |
| | Users | on This PS4 | |
| | 8 | child | |
| | | | |
| | Enter 🔘 Back | | |

Step by step guide

⁴Within "PS4" System Restrictions" change the System Restriction Passcode and block the "New User Creation...", this will stop anyone from creating new users on the console that will not have Parental Restrictions. "Default Parental Controls" will create restrictions on the entire console, if you want restrictions only for your child go to step 5.

| 0 | New User Creation and Guest Login Allowed If you select [Not Allowed], you can prevent people from creating new users or logging in as guests on this P54. Also, existing users who have never signed in to PlayStation Network will be unable to sign in to PlayStation Network. |
|---|--|
| | Web Filter |
| e | Default Parental Controls |
| Ø | Temporarily Disable PS4 System Restrictions |
| Ø | Change System Restriction Passcode |
| | |

Step by step guide

⁵ Highlight "Family Management" and press the X button. Then Sign in using your PlayStation Network account. This account is your parent account and we will be creating an account for your child that is linked to your account allowing you to monitor and set restrictions for them.

| Paren | tal Controls/Family Management | |
|-------|--------------------------------|--|
| | S4 System Restrictions | |
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| | Users on This PS4 | |
| | Child | |
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Step by step guide

⁶ Select "Set Up Now". If you have not verified the email address with your account you will need to do this now. Select "Already Verified" and then "Continue".

| Set Up Your Family | |
|---------------------------------|--|
| | If you're using this PS4 with other family members, set up accounts for them. |
| ••• | Family members can have their own saved data for games and earn their own trophies. |
| | You can choose whether children can use online features and you can apply parental controls. |
| | Share your wallet and set spending limits for children. |
| | You can allow other family members to adjust parental controls. |
| | |
| († 🗌 | Set Up Now |
| | |
| 🗴 Enter 🔘 Back 🖉 About Families | g omions Health / Privacy / Terms g |

Step by step guide

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Select "Create User". Now enter the details of your child and select "Next". Finally, select "Accept".

| 🔫 Users on This PS4 | з | Select who you want to add to your family. |
|---------------------|---|--|
| 량 Friends | | |
| Enter Sign-In ID | | |
| Create User | | |
| | | |
| | | |
| | | |

Step by step guide

⁸You will now be on the "Parental Controls" screen where you can select the maximum age rating of games/DVD's/Blu-Rays that your child can access, as well as restrictions on PlayStation VR, and use of the Internet Browser. Select "Confirm".

| child | | | |
|-------|------|--|---|
| | Appl | ications and Devices (PS4) | |
| đ | 9 | Age Level for Games Level 9: Age 18 Set the control level for playing games that have parental control level, the tighter the control. | or Older (Approximation) restrictions. The lower the |
| | Ø | Age Level for Blu-ray Disc™ and DVD Videos | |
| | 0 | | |
| | Ø | | |
| | | Confirm | |

Step by step guide

⁹ If you would like to allow your child to join the PlayStation network select "Allow" (The PlayStation Network is needed to play online games as well as download demos and buy new games from the PlayStation Store).

| 🙂 child | |
|---------|--|
| | Allow child to join PlayStation Network? |
| | If you allow child to join PlayStation Network, you can also set parental controls to manage how they use online features. If you do not, child can still play games offline. |
| | |
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Step by step guide

You can now place restrictions on your child's use of the PlayStation Network (There is a separate guide addressing parental controls for the PlayStation Network). Select the restrictions you would like to apply and then select "Confirm", "OK", and then on the next screen "Accept".



Step by step guide

You have now created your child's sub-account and they will be linked to your account as a family member. You can alter the restrictions placed on your child's account at any time via your account.